

Acme Packet Net-Net 3820

data sheet

Overview

Acme Packet's Net-Net 3820 is a session border controller (SBC) or session routing proxy (SRP) solution for mid-range enterprise or service provider deployments. The Net-Net 3820 features Acme Packet's custom hardware design tightly integrated with Net-Net OS to provide the critical controls for delivering trusted, first-class interactive communications—voice, video and multimedia sessions—across IP network borders. These controls span five areas - security, service/application reach maximization, SLA assurance, regulatory compliance and cost/revenue management. The Net-Net 3820 complements Acme Packet's Net-Net 2600, 4500 and 9200 platforms and supports most of the same SBC and SRP functions and features as Acme Packet's high-end platforms.

Solutions

In enterprise and contact centers the Net-Net 3820 secures the high quality delivery of a broad range of interactive communications services and applications ranging from basic VoIP to Service Oriented Architecture (SOA)-enabled unified communications. It secures the SIP/H.323 trunking border to service provider IP networks and the Internet border to remote offices, teleworkers and mobile employees. In extremely security-conscious organizations, the Net-Net 3820 even secures the border to the private VPN connecting other sites. The SIP and H.323 interworking capabilities of the Net-Net 3820 ensures interoperability with and between legacy IP PBX equipment and next-generation unified communications platforms. It controls session admission, IP PBX or UC server loads and overloads, IP network transport and SIP/H.323 session routing to assure SLAs and minimize costs. Regulatory compliance requirements are also satisfied with encryption ensuring session privacy and call/session replication for recording.

For government defense and security-focused agencies, the Net-Net 3820 meets the stringent requirements needed to comply with standards such as the U.S. Federal Information Processing Standard (FIPS). Acme Packet's implementations of SIP-TLS, IPsec, SSH and SFTP all comply with FIPS 140-2 without requiring special hardware. It also features configuration options to mitigate security vulnerabilities as required for products approved by the U.S. Defense Information Services Agency (DISA) to connect to Department of Defense networks.



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For fixed line and cable service providers, the Net-Net 3820 meets all session border control requirements for residential and business VoIP, SIP trunking and hosted PBX, unified communications (UC) or audio/video conferencing services. For mobile and fixed mobile convergence (FMC) service providers, the Net-Net 3820 controls femtocell, dual-mode handset and smart-phone access to IP interactive communications services and applications over next generation 3G, LTE and WiMAX networks. Service providers may also utilize the Net-Net 3820 for core SIP session routing or to control interconnect borders for peering services applications.

The Net-Net 3820 secures subscriber access and interconnect/peering borders and enables interoperability of heterogeneous endpoints, service infrastructure elements and networks to maximize service reach. It controls admission, overload, IP network transport and session routing to assure SLAs, maximize revenues and minimize costs. It efficiently routes SIP-based interactive communication sessions—voice, video, instant messaging and multimedia—within and between networks. Lastly, it enables regulatory compliance with emergency service (E911), national government priority service (GETS) and lawful intercept (CALEA) requirements.

For small to medium-sized service providers as well as enterprises requiring a highly available NEBS-compliant solution, the Net-Net 3820 offers a choice of single or dual AC or DC field-replaceable power supplies, as well as field replaceable fan packs. For services and applications requiring support for up to 8000 sessions, the Net-Net 3820 delivers the same hardware features and purpose-built architecture as high-end systems.

Session Border Controller (SBC) configurations

The Net-Net 3820 supports two Acme Packet SBC configurations, the integrated Net-Net Session Director (SD) and decomposed Net-Net Signaling Firewall (SF), which delivers SIP signaling security and other control functions.

With comprehensive support for SIP, H.323, SIP-H.323 interworking, MGCP/NCS and H.248 signaling and media sessions, Net-Net OS for the Net-Net 3820 offers proven signaling interoperability with all major softswitches, IMS CSCF elements, SIP servers, H.323 gatekeepers, call agents, application servers, media servers, media gateways, IP PBXs, UC servers and numerous IP-based voice and video endpoints.

Net-Net 3820 SBCs can also be configured to operate as members of a Net-Net SBC cluster when used in conjunction with Acme Packet's Net-Net 4500 Session-aware Load Balancer (SLB). Acme Packet Net-Net SBC clusters support up to 2 million subscribers without requiring architectural forklifts or network disruptions. Net-Net SBC clusters support all Net-Net SBC configurations.

Session Routing Proxy (SRP) configuration

The Net-Net 3820 Session Router (SR) is a session routing proxy that consolidates and simplifies the routing of SIP-based voice, video, instant messaging and multimedia sessions within and between mobile, fixed-line and transit networks to help service providers reduce capital and operating expenditures while optimizing service revenue.

In Acme Packet's Open Session Routing Architecture (OSR), the Net-Net 3820 SRP works in conjunction with best-of breed routing database products and services from Acme Packet partners. These complementary product vendors and service providers offer centralized routing databases and database provisioning tools for dynamic route selection. The Net-Net 3820 SRP queries these databases using industry-standard ENUM, SIP and DNS protocols. The Net-Net 3820 SRP's local route tables may also be provisioned by Acme Packet's Net-Net Route Manager Central (RMC).

The Net-Net 3820 SRP dynamically routes sessions between all types of borders, including access and interconnects, IP and TDM. More specifically, it routes sessions between stateful service control elements such as Acme Packet SBCs, wireless Mobile Switching Centers (MSC), IMS subscriber call control elements and softswitches controlling media gateways. Since the source and destination SIP signaling elements are session-stateful, the Net-Net SR can operate in a stateless or transaction-stateful mode to maximize its performance.

Common SBC & SRP functions

Net-SAFE™, Acme Packet's security framework, is supported via the tight integration of the Net-Net 3820 hardware and Net-Net OS software. Net-SAFE features powerful denial-of-service/distributed denial-of service protection at the layer 3, layer 4, IPsec and SIP signaling level, and intrusion detection/prevention capabilities. Other security features support dynamic access control, topology hiding, privacy and confidentiality, service infrastructure DoS/DDoS protection, virus and SPIT protection, and fraud prevention.

Net-Net EMS, a GUI/browser-based client/server application supporting configuration, fault, performance and security management for multiple border elements in multiple networks, is one of many management tools available. Net-Net EMS can efficiently integrate into existing and next-generation enterprise management or service provider operational support systems through industry-standard SOAP/XML, SNMP v2c and syslog interfaces. Other management tools include command line interface (CLI), telnet, file transfer protocol (FTP) and RADIUS.

Net-Net Route Manager Central (RMC) consolidates and automates route management and distribution for Acme Packet session border controllers or session routing proxies through an intuitive, easy-to-use, browser-based graphical user interface. An integral component of Acme Packet's OSR architecture, Net-Net RMC automatically distributes routing information to all or specific subsets of SBCs and SRPs in the network. Net-Net RMC complements Acme Packet's Net-Net EMS to reduce the overall costs associated with the management of large SIP session routing infrastructures.

System capacity, performance and availability

The Net-Net 3820 platform supports up to 8,000 sessions, offers high availability operation for non-stop service and includes hardware acceleration options for encryption and QoS measurements. The Net-Net 3820 complements Acme Packet's Net-Net 2600, 4500 and 9200 platforms and delivers the following platform capabilities:

- Session capacity* – up to 8,000 simultaneous signaled sessions
- High-availability (HA) configuration – active/standby systems (1:1 redundancy) with check-pointing of signaling, media and configuration state for no loss of service
- In-line, wire-speed QoS measurement processor option
- Two-level encryption acceleration hardware options
 - Session set-up – IPsec tunnels and TLS sessions
 - Traffic encryption/decryption – IPsec and SRTP
- IPsec tunnel capacity
 - Up to 1,000 tunnels with manual keys
 - Up to 120,000 tunnels with IMS-AKA
- Local route table entries – up to 1,000,000 routes
- Network interfaces – four active 10/100/1000 Mbps Ethernet interfaces (fiber or copper)
- System throughput – 5 Gbps
- Power supplies – single or dual field-replaceable AC or DC power supplies

* Performance and capacity vary by signaling protocol, call flow, codec, configuration and feature usage.

Net-Net 3820 specifications	
Chassis	<ul style="list-style-type: none"> • 1U, rack-mount • Front – power and HA status LEDs, physical system reset pinhole, console • Rear – one network interface unit slot (signaling, media and management interfaces) • Power supplies – single or dual AC or DC, field replaceable • Optional mounting brackets for front/rear or center-mount in 19” or 23” rack
Memory	<ul style="list-style-type: none"> • 2 GB for active configuration and logs • 256 MB internal flash memory for runtime image and backup configurations • Optional storage expansion module for local CDR backup
Content addressable memory (CAM)	<ul style="list-style-type: none"> • 128K entries for static & dynamic ACLs, media control rules and ARP entries
Encryption options	<p>TLS</p> <ul style="list-style-type: none"> • Software-based encryption for low capacity TLS sessions • Secure Services Module (SSM) hardware accelerator option for high capacity TLS sessions <p>SRTP</p> <ul style="list-style-type: none"> • Network Interface Unit (NIU)-based encryption processors <p>IPsec</p> <ul style="list-style-type: none"> • Tunnel set-up – software-based for use of manual keys; Secure Services Module (SSM) hardware accelerator option for use of dynamic keys • Traffic encryption – NIU-based encryption processors
Network interfaces unit (NIU)	<p>Service network interface options for signaling, media and data</p> <ul style="list-style-type: none"> • Four 10/100/1000 Mbps Ethernet copper ports (RJ-45 connector) • Four 1000 Mbps Ethernet fiber or four 10/100/1000 Mbps copper ports (requires SFP transceivers) • Four 1000 Mbps Ethernet fiber or four 10/100/1000 Mbps copper ports with inline IPsec/SRTP encryption processors (requires SFP transceivers) • Four 1000 Mbps Ethernet fiber or four 10/100/1000 Mbps copper ports with inline QoS measurement processors (requires SFP transceivers) • Four 1000 Mbps Ethernet fiber or four 10/100/1000 Mbps copper ports with inline IPsec/SRTP encryption and QoS measurement processors (requires SFP transceivers) <p>NIU management interfaces – included on all NIU options</p> <ul style="list-style-type: none"> • Two 10/100/1000 Mbps interfaces with RJ-45 for HA node configurations • One 10/100/1000 Mbps interface with IPsec encryption processor and RJ-45 for management networks (Optional IPsec encryption of management interface via encryption capable NIU) • One RS-232 serial console interface with RJ-45 connector (only rear or front interface may be used at any time) • One alarm interface with RJ-45 connector
Front panel management interfaces	<ul style="list-style-type: none"> • One RS-232 serial console interface with RJ-45 connector (only rear or front interface may be used at any time) • One USB 2.0 interface • LEDs for displaying power and HA status • Physical system reset pinhole
Power	
AC power option	<ul style="list-style-type: none"> • Single or dual field-replaceable power supplies • Dual power supplies are redundant and load sharing, 300 VA max • Voltage: Autoranging 100-240 VAC wide input with power factor correction • Frequency: 50/60 Hz • Current: 3A x 2 rating • Cable: 2.0 meter 18 AWG 3-wire cable, with 3-lead IEC-320 receptacle on the power supply end, and a country-dependent plug on the power source end
-48 VDC power option	<ul style="list-style-type: none"> • Single or dual field-replaceable power supplies • Dual power supplies are redundant and load sharing, 300 VA max • Voltage: -48 VDC (+- 10%) nominal in North America. Maximum range is -40VDC to -60 VDC • Current: 7A x 2 rating • Cable: 18 AWG recommended minimum, with at least 3 conductors rated for at least 140° F (60° C)
-72 VDC power option	<ul style="list-style-type: none"> • Voltage: -72 VDC nominal in Russia • Cable: 18 AWG recommended minimum, with at least 3 conductors rated for at least 140° F (60° C)

Physical	
Dimensions	<ul style="list-style-type: none"> • 1.72 in H x 17.10 in W x 19.00 in D (not including mounting hardware) • 4.37 cm H x 43.43 cm W x 48.26 cm D (not including mounting hardware)
Weight	<ul style="list-style-type: none"> • 19 lbs (8.62 kg) fully configured
Colors	<ul style="list-style-type: none"> • Front panel - Midnight black with Glacier blue trim
Temperature	<ul style="list-style-type: none"> • Operating: 32°F to 104°F, 0°C to +40 °C • Storage: -4°F to 149°F, -20°C to +65 °C
Relative humidity	<ul style="list-style-type: none"> • 10 to 85%, non-condensing
Air flow	<ul style="list-style-type: none"> • 50 cfm front to back
Heat dissipation	<ul style="list-style-type: none"> • 100W (341 BTU/hour) typical, 200W (682 BTU/hour) maximum
Power dissipation	<ul style="list-style-type: none"> • 100W typical, 200W maximum
Regulatory	<ul style="list-style-type: none"> • Product bears CE¹ marking indicating compliance with the 99/5/EC directive, which includes EN and IEC standards for safety and EMI
Safety	<ul style="list-style-type: none"> • US: USA/CSA UL² 60950-1, 1st Ed. • Canada: CAN/CSA³-C22.2 No. 60950-1-03, 1st Ed. • EU: EN⁴ 60950-1:2001
EMI	<ul style="list-style-type: none"> • US: FCC⁵ Part 15 (CFR 47) Class A limits • Canada: ICES⁶-003 Issue 4, Class A limits • EU: EN55 22:2006 +A1:2007 Class A limits • Australia: CISPR 22 and C-Tick • Japan: VCCI⁷ Class A
Immunity	<ul style="list-style-type: none"> • EU: EN 300 386 v1.3.3
NEBS compliance	<ul style="list-style-type: none"> • GR-63 • GR-1089 • SR-3580 – Level 3
<p>¹CE = European Compliance ²UL = Underwriters Laboratory ³CSA = Canadian Standards Association ⁴EN = European Norm ⁵FCC = Federal Communications Commission ⁶ICES = Interference-Causing Equipment Standard ⁷VCCI = Voluntary Control Council for Information Technology Equipment (Japan)</p>	



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